



July 9, 2007

Brad,

I just wanted to drop you a note to express my gratitude in the most recent work Richard (Tiny) Johnson did for me on my boat. His professionalism and knowledge of the product allowed him to diagnose a very unusual situation and make the repairs in time for us to have a pleasant experience on the Delta over the 4th of July week with family and friends. In addition to Tiny's knowledge, he is very conscious about his cleanliness of the work area and leaving it in the same condition as before. Lastly, he made a follow-up call a couple of days later to make sure all was working OK.

I am more than happy to pass on my great experience with Palmer Johnson and that of Tiny to anyone.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Paul B.', with a long, sweeping underline.

Paul B.
Executive Vice President -
Chief Operating Officer